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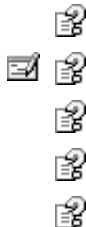
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Vital Link Achieves 20 Percent Revenue Increase in 2002

Offshore Document and Data Conversion Vendor Expands Product Line, Signs Key Alliances

[Back](#)

BOMBAY, INDIA, Feb. 17, 2003 – Vital Link Corp., an offshore service bureau specializing in electronic data and document conversion, announced that 2002 was its most successful year ever: the company grew its revenues 20 percent compared to 2001, it acquired major clients in the United States and the United Kingdom, it expanded its robust suite of products and services, and it formed key business development partnerships. The company expects to build on this success in 2003 with the introduction of new products and a greater marketing push in strategic markets.

Vital Link's success comes at a time when many organizations providing software development, call centers, and other IT-related services are under pressure to examine outsourcing programs. A growing number of firms have found offshore service bureaus an effective tool for improving productivity, increasing efficiency, lowering costs, and focusing on their core competencies.

Among Vital Link's other achievements in 2002 was the reappointment of its CEO, Venkat, as a committee member of India's Electronics and Computer Software Export Promotion Council (ESC); the addition of Ketan Shrimankar and C.M. Krishna to Vital Link's board of advisors; and the company's affiliate membership in The Association for Work Process Improvement (TAWPI) and its presence at the association's best-attended trade show ever, held at Chicago's Navy Pier.

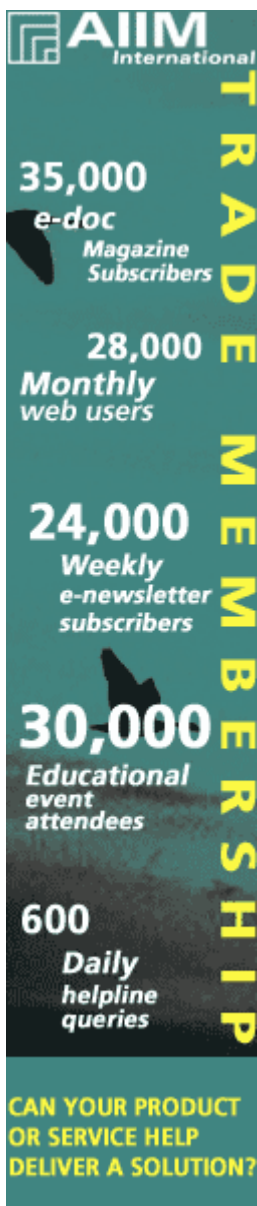
Vital Link anticipates growth in 2003 and beyond as a result of a stepped up marketing push targeted to key vertical markets, including land title conversion, a service that the service bureau introduced last fall. To help with this initiative, the vendor recently retained marketing veteran Mark Brousseau, who specializes in the forms processing and financial services industries. Brousseau will work with Vital Link to enhance the company's visibility and name recognition among key end-users and prospective partners in the United States. Additionally, Vital Link plans to have a significant presence at this spring's AIIM 2003 Exhibition and Conference in New York, and TAWPI's 33rd Annual Forum and Expo this summer in Long Beach, CA.

Vital Link also is preparing for the general release next month of the second phase of its Offshore Outsourcing Framework (OOF), a unique suite of services and tools that guides firms step-by-step through the process of launching an offshore outsourcing program. Last summer, Vital Link introduced the first phase of OOF, its Offshore Outsourcing Value Analyzer (OVA), a template-based tool that helps organizations build a customized business case for offshore outsourcing.

Headquartered in Bombay, India, Vital Link Corp., is a quality driven offshore service bureau specializing in electronic data and document conversion. Vital Link offers the benefit of proven processes and standards to all of its customers: the company's state-of-the-art production facilities are ISO 9002 certified and its internal quality processes are at eSCM level 4 and Sigma 5.35. For more information on Vital Link, visit its corporate Web site at www.vitallinkcorp.com.

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